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Birdcall

Overview

Birdcall is a Thunderbird add-on that allows you to select telephone numbers listed emails and automatically dial your Asterisk VoIP PBX to place a call.

Intended Audience

This document is for Net Direct customers.

Requirements

* Thunderbird version 2.0 or higher * An Asterisk server configured and working. * The hostname or IP address of your asterisk server * The management port number on your asterisk server (usually 5038) * A management login and password (configured in /etc/asterisk/manager.conf on your Asterisk server) * Your extension number * Any specific dial prefixes (e.g. 9) or suffix needed to dial a phone number on your Asterisk server.

Installation

Locate the mozdial.xpi link on Net Direct's web site (<http://www.netdirect.ca/software/packages/mozdial/birdcall.xpi>), download it and save it your hard disk.

Start Thunderbird. From the main menu select **Tools** then select **Add-ons**. Click the **Install** button and browse to where you waved the birdcall.xpi file. Select the file and click **Open**. A **Software Installation** dialog will appear. Wait a few seconds and the **Install Now** button will appear. Click on it. Then click **Restart Thunderbird**.

Configuration

Birdcall needs to be configured now. On the Thunderbird main menu select Tools, then select Add-ons. The Mozilla VoIP dialer should be listed in the dialog. Select the Mozdial VoIP dialer and click the Preferences button. This will display the Dialer Preferences dialog. Enter the appropriate values in each field and click Close.

Using Birdcall

To use Birdcall find an email which contains a telephone number in the body of the message. Select the text of the phone number and right click on the selection. A context menu will appear with the option **Dial** select it. Your extension will ring, answer it and wait for the remote end to answer.